

Consumer Limited Warranty

Warranty Policy

Gaterman Products LLC warrants that all of its products are free from functional defects in material and workmanship. All Gaterman Products performance products are subject to the conditions established in this policy.

Gaterman Products LLC warrants that when our products are properly installed in their correct application, they will be free from defect and will function as specified.

Due to the variety of modifications made on performance engines that may affect performance, economy and engine life, Gaterman Products' obligation under this warranty is limited to the repair or replacement, only of the products.

There is absolutely no warranty, implied or otherwise, on Gaterman Products' parts used in competition (racing) engine applications.

This warranty begins on the date of purchase and is good for a period of one year from the valid date of purchase unless otherwise specified to the original purchaser.

This warranty will be void on all products that show evidence of misapplication, improper installation, abuse, lack of proper maintenance, negligence, racing engine use, or alteration from their original design.

Gaterman Products LLC reserves the right to make necessary changes in the products it manufactures and markets at any time to improve product performance. These changes in products will be made without obligation to change or improve products that were previously manufactured.

Warranty Procedure

Refer to the FAQs page on our website for any pertinent information.

Verify that the lifters are within the one year warranty period from the date of purchase.

All consumer warranty requests must be directed to the retailer where the parts were purchased. The retailer must contact Gaterman Products to obtain a return goods authorization number (RGA) in order to return the parts for inspection and warranty consideration. A disposition of the parts other than a physical return may be decided between the retailer and Gaterman Products at the time of this contact.

If the parts are to be returned to Gaterman Products, they must be properly packaged and shipped freight prepaid. Proof of purchase and a complete description of the application and reasons for the warranty request must also be included with the shipment.

Gaterman Products will perform an analysis of the parts as needed. The consumer may or may not be contacted for additional information.

In the event a warranty defect is found, Gaterman Products will replace the parts free of charge, including return freight to the consumer. The returned parts will then be scrapped.

In the event no defect is found, Gaterman Products reserves the right to refuse the claim, offer replacements at a reduced price to the consumer, or replace the parts free of charge.

In the event the claim is refused, the parts will be returned to the consumer freight prepaid or scrapped at the discretion of the consumer.

In the event any form of complimentary replacement is performed, the freight charges will be the responsibility of the consumer. The returned parts will be scrapped by Gaterman Products.